

**APPARATUS, METHOD, AND BUSINESS METHOD FOR ENABLING
CUSTOMER ACCESS TO COMPUTER SYSTEM PERFORMANCE DATA IN
EXCHANGE FOR SHARING THE PERFORMANCE DATA**

ABSTRACT OF THE DISCLOSURE

5 An apparatus, method, and business method allow a customer to access
performance data only if transmission of the performance data to the vendor is enabled.
In a first embodiment, the customer cannot access any performance data unless
transmission of the performance data to the vendor is enabled. In a second embodiment,
the customer can access some limited performance data, but cannot access more extensive
10 performance data unless transmission of the performance data to the vendor is enabled.
The preferred embodiments provide the capability of a customer accessing historical
performance data in exchange for the customer transmitting the performance data to the
vendor. In this manner the needs of both vendor and customer are satisfied.